

New Physicians and Residents: Direct Primary Care (DPC)

Anastasia Benson, DO

ACOFP FULL DISCLOSURE FOR CME ACTIVITIES

Please check where applicable and sign below. Provide additional pages as necessary.

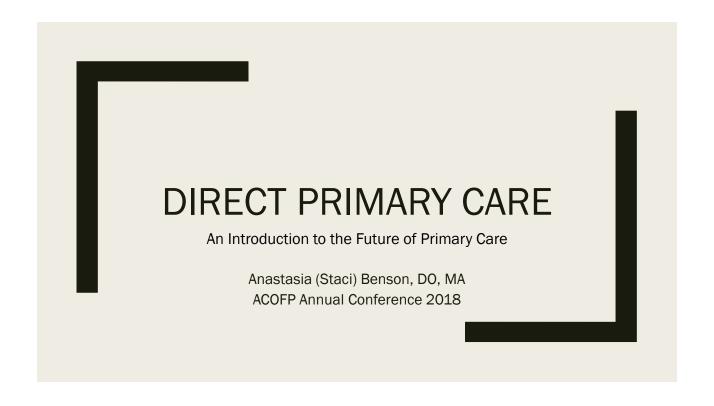
Name of CME Activity: ACOFP 55th Annual Convention and Scientific Seminars

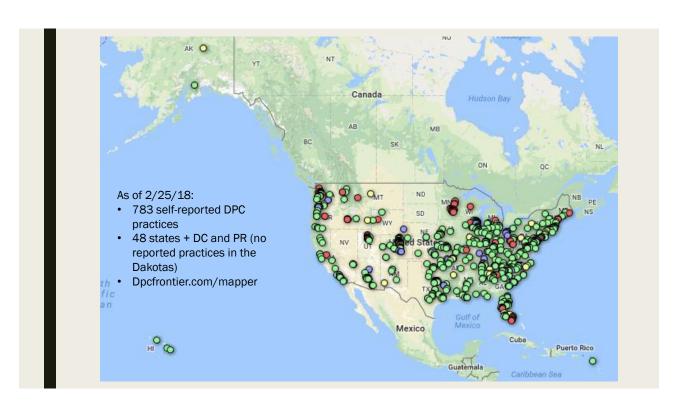
Dates and Location of CME Activity: March 22-25, 2018 - JW Marriott

lame of Faculty/Moderator: Hnastana 6		FORM		
	NSHIPS WITHIN 12 MONTHS OF DATE OF THIS has a financial relationship or interest with any proprietan		ucing	
health care goods or services.				
B. I have, or an immediate family member has, a fina or services. Please check the relationship(s) that a	ncial relationship or interest with a proprietary entity prod	ucing health	care good	
Research Grants	Stock/Bond Holdings (excluding mutual funds	;)		
Speakers' Bureaus* Employment				
Ownership				
Consultant for Fee	Partnership Others, please list:			
Please indicate the name(s) of the organization(s) with which correspond to the relationship(s). If more than four relationsh	n you have a financial relationship or interest, and the spenips, please list on separate piece of paper:	cific clinical a	area(s) tha	
Organization With Which Relationship Exists	Clinical Area Involved			
1.	1.			
2.	2.			
3.	3.			
4.	4.			
*If you checked "Speakers' Bureaus" in item B, please contin	nie.			
Did you participate in company-provided speaker training		Yes:	No:	
Did you travel to participate in this training?		Yes:	No:	
· Did the company provide you with slides of the presentati	on in which you were trained as a speaker?	Yes:	No:	
 Did the company pay the travel/lodging/other expenses? 		Yes:	No:	
Did you receive an honorarium or consulting fee for particular particula	sipating in this training?	Yes:	No:	
Have you received any other type of compensation from the second se	the company? Please specify:	Yes:	No:	
 When serving as faculty for ACOFP, will you use slides p and/or lecture handout materials? 	rovided by a proprietary entity for your presentation	V	Man	
Will your Topic1 involve information or data obtained from	commercial speaker training?	Yes:	No:	
		Yes:	No:	
DISCLOSURE OF UNLABEL	ED/INVESTIGATIONAL USES OF PRODUCTS			
investigational uses of products of devices.	n(s) in this CME activity will not include discussion of unapp			
B. The content of my material(s)/presentation uses of products or devices as indicated below:	n in this CME activity will include discussion of unapproved	or investigat	ional	
I have read the ACOFP policy on full disclosure. If I have	ave indicated a financial relationship or interest, I unde			
information will be reviewed to determine whether a c	onflict of interest may exist, and I may be asked to pro	rstand that	this	
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To identify replacement.				
Signature:	Date:			

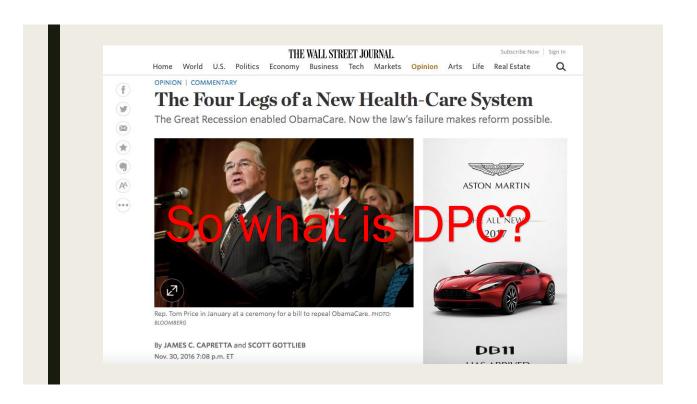
Please email this form to joank@acofp.org or fax to 847-952-5116
NO LATER THAN JANUARY 19, 2018

Anastasia Benson, DO









Defining Direct Primary Care

- 3 general components to qualify as a DPC practice
 - Charge a periodic fee
 - Not bill any third parties on a fee for service basis, and
 - Any per visit charge must be less than the monthly equivalent of the periodic fee
- Does NOT:
 - Exclude hybrid practices
 - Prohibit ancillary fees
 - Mean that any non-DPC relationships (by this definition) are illegal. It's just not in this protected class from the insurance commissioner.

(www.dpcfrontier.com)

The Knope Clinic

The Clinic

Dr. Knope

For Patients

Media

Blog





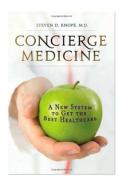
What is Concierge Medicine?

Concierge medicine, boutique medicine and direct practices are all terms used to describe a new form of medicine in which patients pay a doctor directly for enhanced medical care. In return for payment, the patient receive services such as guaranteed same-day appointments, 24/7 access to the physician by cell phone or beeper, and house calls. In addition, wellness care and preventative care are often provided. A comprehensive approach to healthcare allows time to address the unique needs of the individual.

What is central to all forms of concierge medicine is that third-party reimbursement to the doctor is either eliminated or relegated to partial payment for the doctor's services. Patients take responsibility for payment. They decide to make a personal investment in their own healthcare. In practice, concierge medicine is not a single entity. It is a term used to describe many different private financial arrangements between doctors and patients. What all forms of concierge practice have in common is that they represent a return to the

Though the retainer aspect of concierge medicine is new, paying a doctor directly for his services is nothing new at all. Before the advent of Medicare in the mid 1960s and before HMOs, PPOs and every other kind of "O", patients paid doctors directly for their care. By creating this massive bureaucracy, patients have lost the ability to simply call their doctor and get immediate medical care. Doctors have been forced to run from room-to-room, often seeing 30 patients per day, spending precious little time with each. Most physicians have no time to advocate for their patients. They have become the unwitting financial advocates for insurance companies, their CEOs and their stockholders. Concierge medicine restores order to the doctorpatient relationship by removing the financial interests of the middleman.

The cost of concierge medicine varies widely depending on the services offered and the local market. At the present time, concierge care ranges from \$1,500 per year at the low- end (often payable in monthly installments of \$125) to \$15,000 per year at the higher-end.



Praeger Publishers 200 pages \$34.95

ISBN-13: 978-0313354779

Buy the Book

Amazon

Powells

Barnes & Noble

IndieBound

Generalities of a DPC Practice

- Monthly fee ranges \$50-\$100
 - Pricing based on age vs set fee
- Includes all visits, virtual visits, basic medications, in-house labs/testing
 - Some do home/work site visits
- Have negotiated labs/imaging discounts, often wholesale pricing
- Any procedure done in-office is often included or done at substantial discounts to traditional FFS clinics
- Care for 400-800 patients
- Goal to build value in the membership

DPC is NOT health insurance

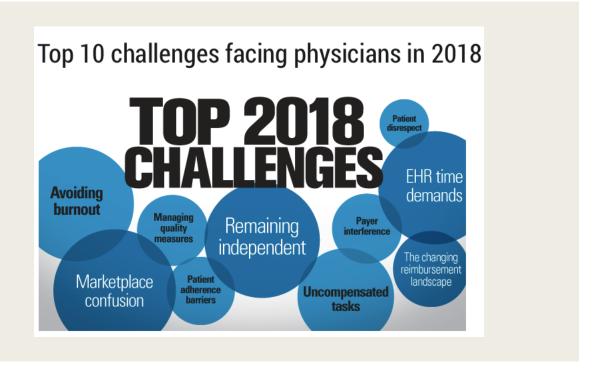
By The Numbers

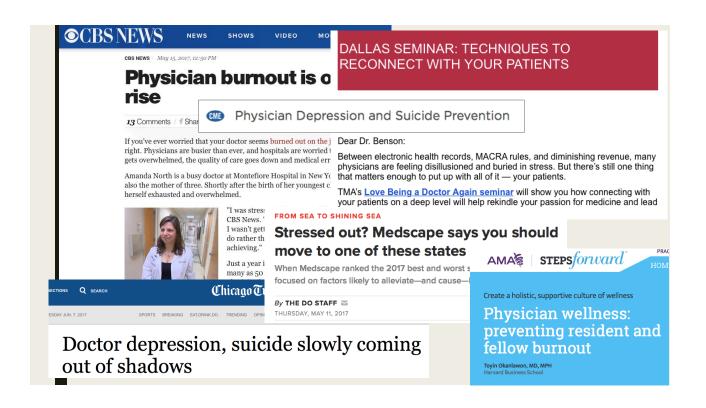
	DPC (Individuals)	DPC (Employers)	Fee-For-Service
Panel/FT provider	600-800	1,300-1,500	2,000-3,000
Clinic Visits/Day	6-10	8-12	20-30
Tech. Visits/day	8-12	8-12	0-5
Visit Length (New)	60-90 min	30-90 min	15-30 min
Visit Length (Estab)	30-60 min	15-30 min	10-15 min

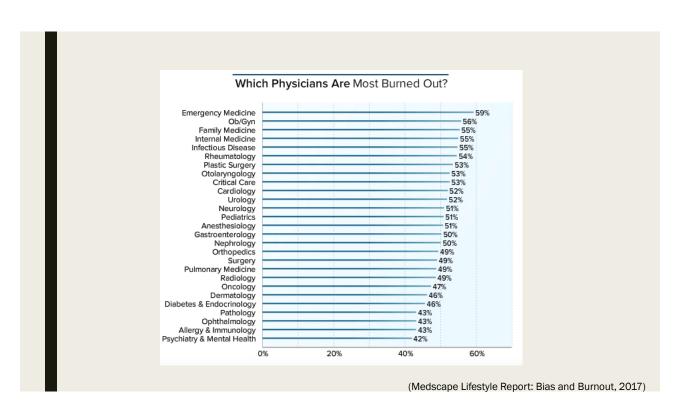
*This does not reflect every clinic.

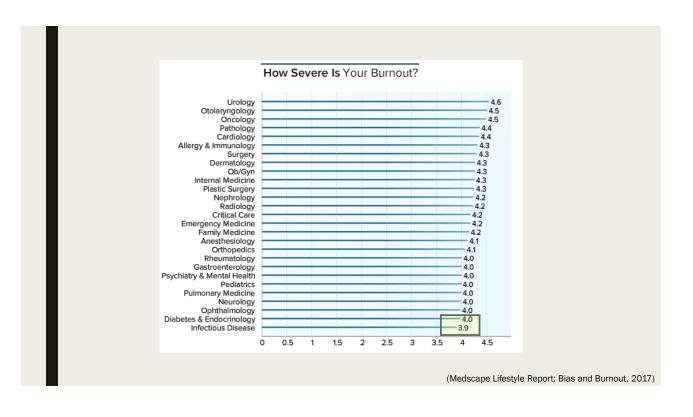
So why is DPC needed?

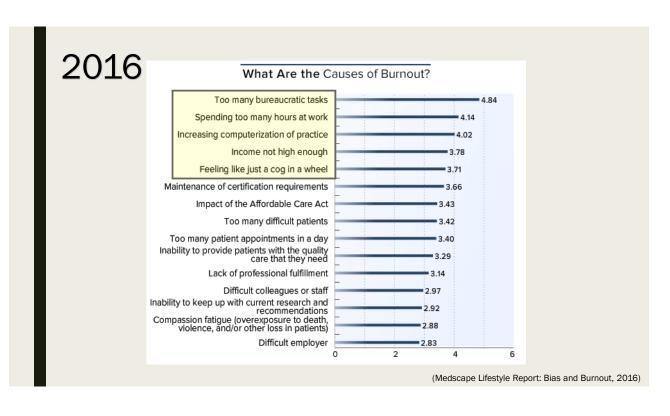
- Physicians
 - Burnout
 - Shortage/Talent Retention
 - Improving Quality of Life
 - Focusing on relationship with patient, not payers
- Patients
 - Improved access to care and potentially quality
 - Cost savings
 - Improved satisfaction with their health experiences
 - Promoting wellness early intervention
- Healthcare System
 - Saving costs through transparency and free market competition
 - Decrease administration costs
 - Decreased potential downstream costs



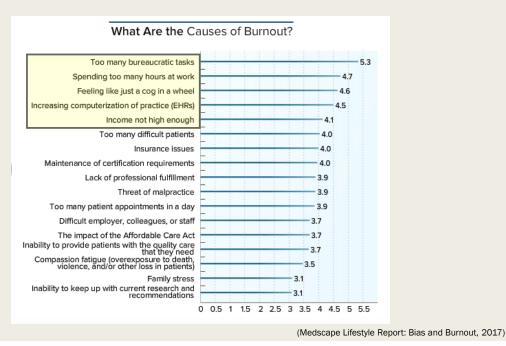






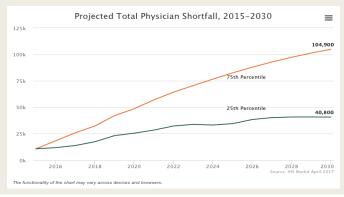




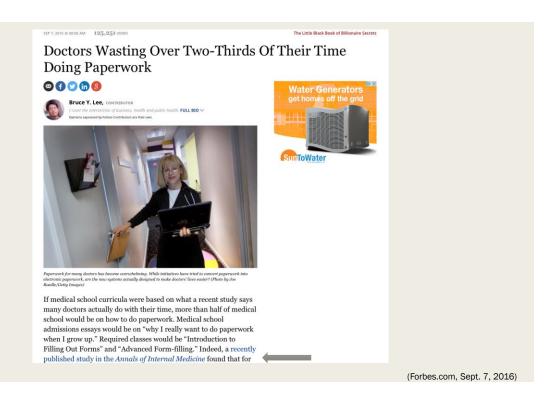


FYI: There's a projected shortage

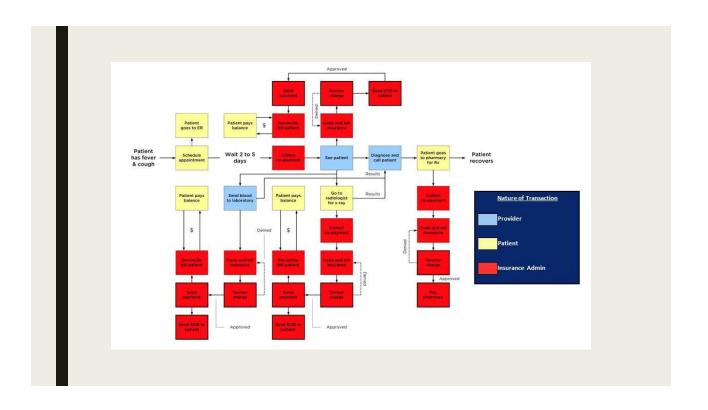
- Physician retirement decisions have greatest impact on supply and over 1/3 of all currently active physicians will be 65+y/o within the next decade
 - 39% of physicians indicate they will accelerate retirement due to changes in the healthcare system

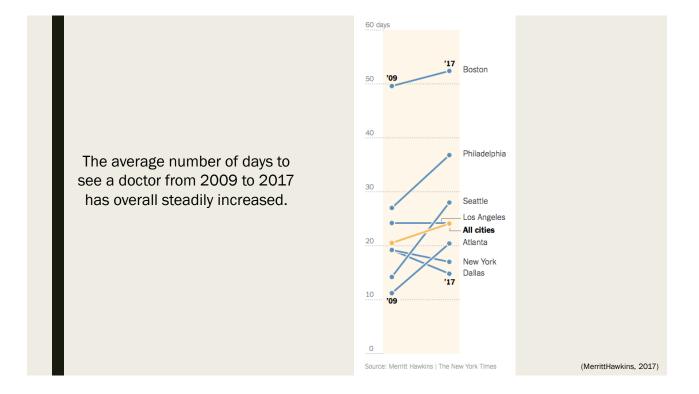


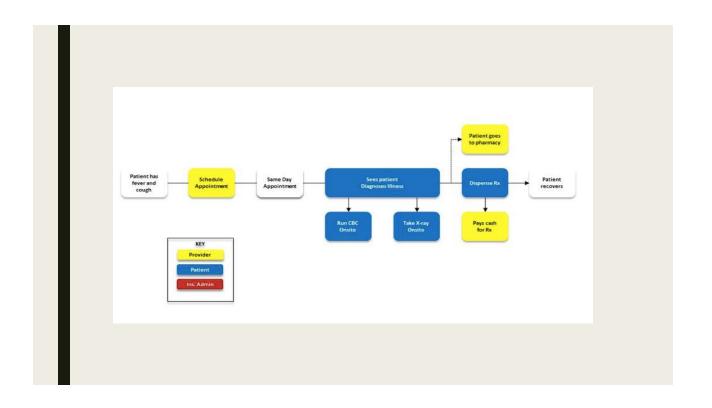
(IHS for AAMC, April 2015)

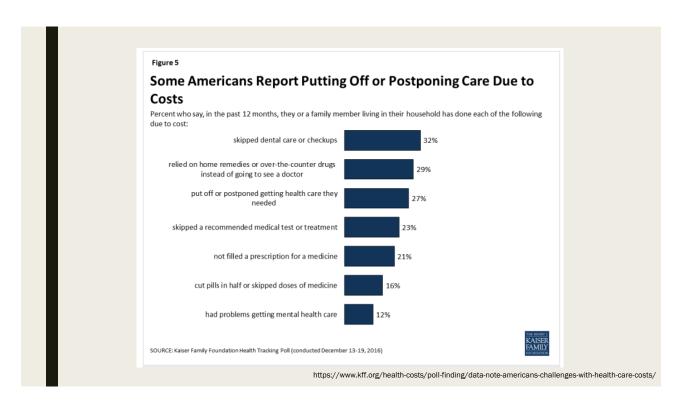


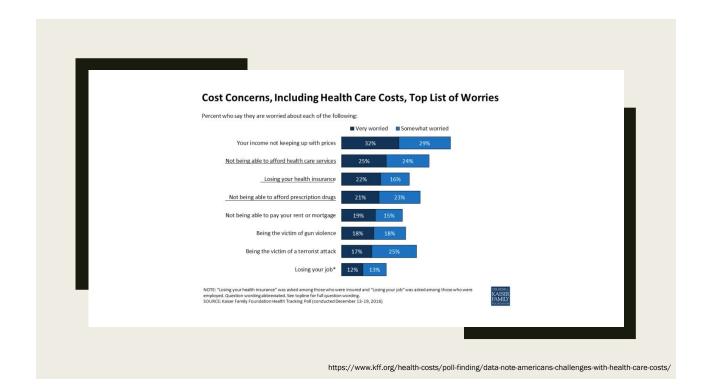






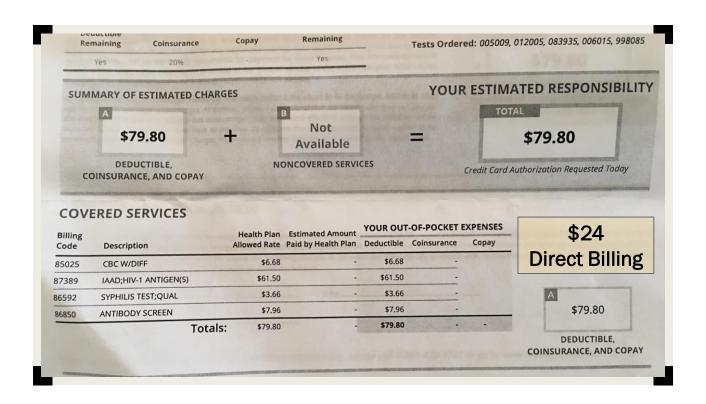






DPC Helps Save Patients Money

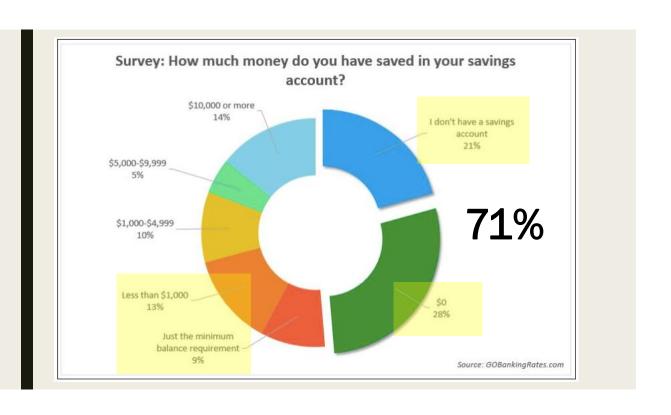
Procedure	Charge at local hospital	Reimbursement by local insurance co.	Self Pay	DPC cost to patient
Draw fee	\$40.00	\$11.01	\$15.60	\$5.00
FLP	\$141.68	\$11.69	\$61.26	\$2.95
Complete Blood Count	\$220.00	\$56.67	\$23.15	\$1.50
Vitamin D	\$550.00	\$158.63	\$66.10	\$10.50
Comprehensive Metabolic Panel	\$345.00	\$90.03	\$38.62	\$1.95
TSH	\$135.00	\$34.68	\$61.10	\$2.45
EKG	\$256.00	\$134.08	?	FREE!

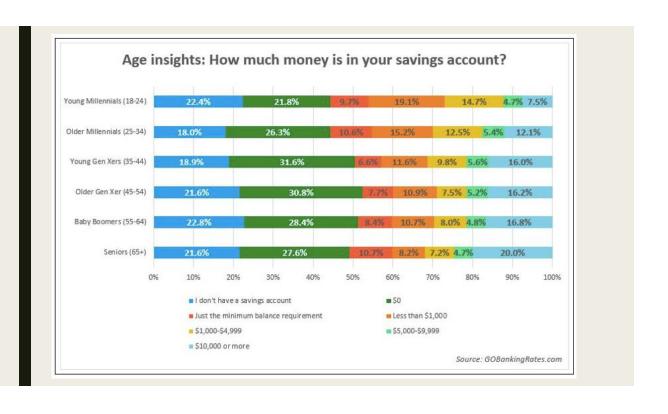


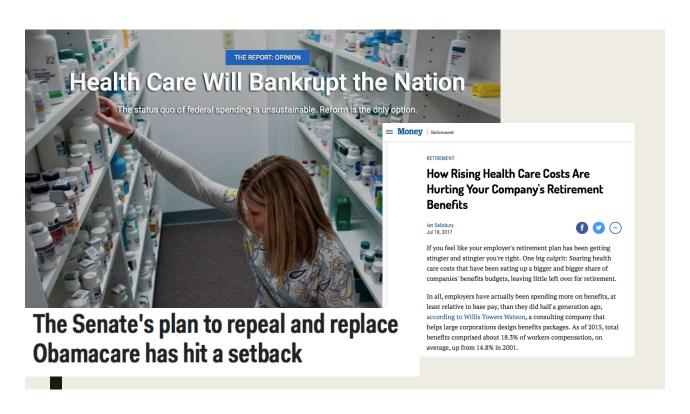
25y/o CF w/ Abdominal Pain				
_		Insurance Rate (Patient Paid)	DPC Rate	
Urgent Care Visit		\$179	unneeded	
PCP Visit		\$369 (2 visits)	Included (\$45/mo)	
OB/Gyn Visit		\$423 (First visit)	\$125 (unneeded but included)	
TSH		\$112	\$4.75	
GC/CH		\$323	\$38 (unneeded but included)	
Pelvis Ultrasound		\$596	\$220	
CT Abd/Pelvis		\$1300	\$525	
Pap w/ HPV		\$92.25	\$58	
	TOTAL	\$3394.55	\$1015.75	
	SAVINGS	Total of \$2378.80 for just ONE ACUTE problem!		

36y/o CM w/ Pneumonia

	Local Urgent Care	DPC Clinic	
Office Visit	\$170	Included (\$65/mo)	
CBC	\$51	\$3.57	
Breathing Treatment	\$162	Included	
Dexamethasone IM	\$75	Included	
Rocephin IM	\$90	Included	
CXR	\$110	\$55	
Follow-up Appt	\$168	Included	
TOTAL	\$785	\$58.57	
SAVINGS	\$ \$726 savings! Almost 1yr of membership for this patient		

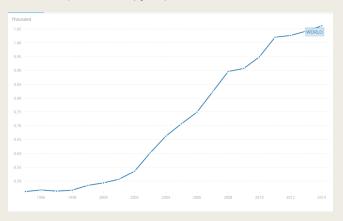




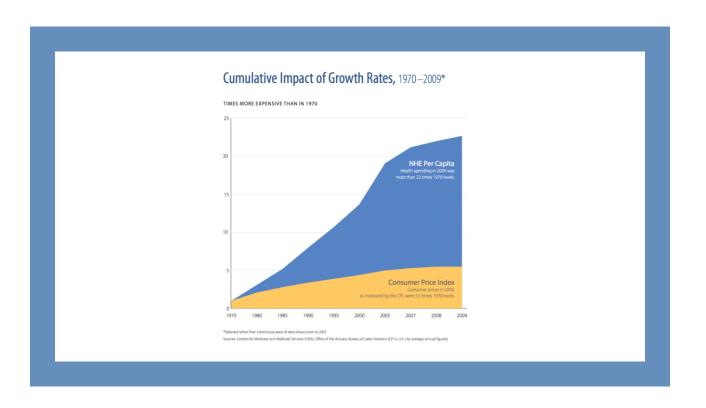


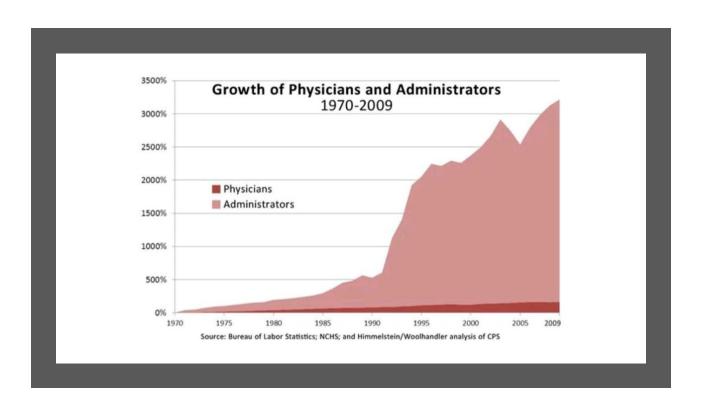
America's Largest Industry

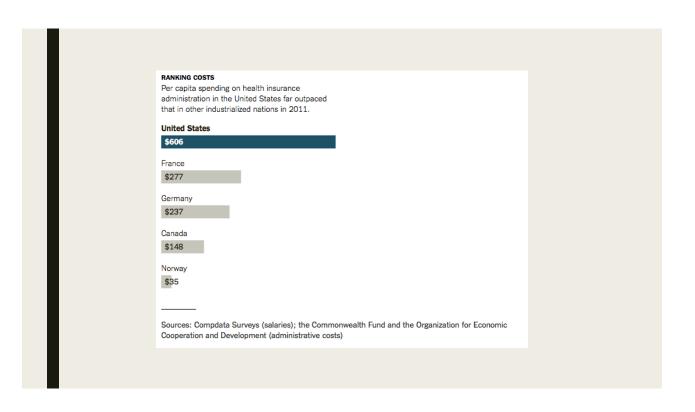
- Healthcare is America's largest industry
 - 17.8% of the GDP (\$3.2 trillion/year) in 2015

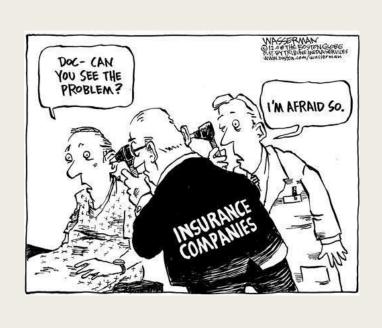


(TheWorldBank.org; CMS.gov)

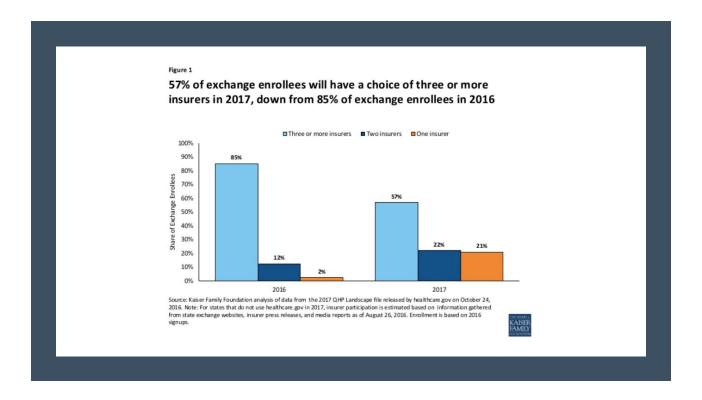




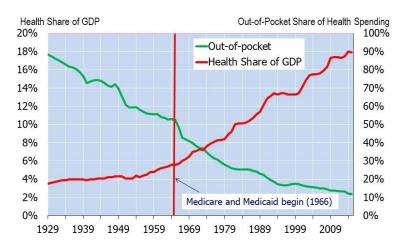


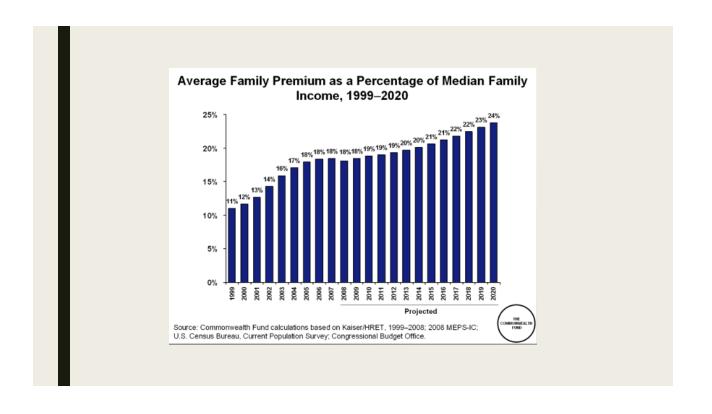






The steady decline in the out-of-pocket share of health spending has helped fuel the explosion in health spending





Cost Variation for Knee Replacement Procedures Across the Country

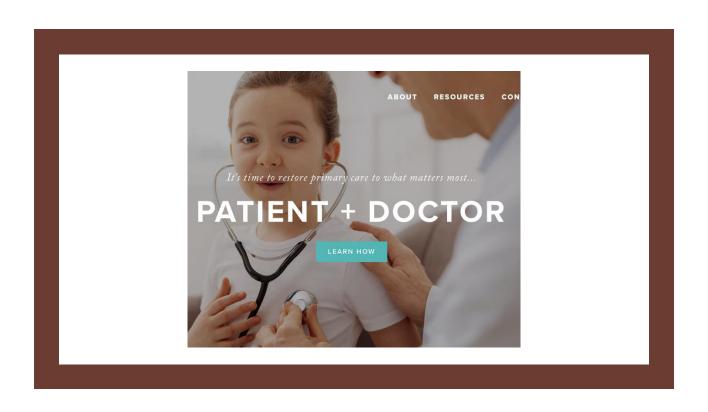


2011 CMS Medicare Claims

- Ventilator: \$115,000 (GWU) vs \$53,000 (PH)
- Lower joint replacement: \$69,000 (GWU) vs \$30,000 (SMH)
 - \$117,000 (CJW-Richmond) vs \$25,600 (WMC)
 - \$163,832 (LCMC) vs \$42,632 (BMC-Irving)
 - Reimbursed: \$12,643 (LCMC) vs \$14,202 (BMC-Irving)
- Bronchitis: \$34,310 vs \$8,159 (NYC, 63 blocks apart)
- Uncomplicated Pneumonia: \$124,051 (Philadelphia) vs \$5,093 (Water Valley, MS)
- CHF exacerbation: \$173,250 (Newark) vs \$7,304 (Western TN)
- Joint replacement: \$223,373 (Monterey Park, CA) vs \$5,304 (Ada, OK)

(The Washington Post, 5/8/2013; CMS.gov)





Qliance Savings Data – 2013-14

	Incidents Per 1,000 Qliance	Incidents Per 1,000 Qliance Incidents Per 1,000 Non-Qliance Difference (Qliance vs		Savings per patient per
	patients	patients	Other)	year
ER Visits	81	94	-14%	(\$5)
Inpatient (days)	100	250	-60%	\$417
Specialist Visits	7,497	8,674	-14%	\$436
Advanced Radiology	310	434	-29%	\$82
Primary Care Visits	3,109	1,965	+58%	(\$251)
Savings Per Patient				\$679
Total Savings per 1000 (after				
Qliance fees)				\$679,000
% Saved Per Patient				19.6%

Data Sources: All claims data (except prescription claims) from carriers for selected large employers; Qliance EMR data; Employer eligibility data

Claims Attribution: All claims incurred by Oliance patients prior to first Oliance visit were excluded. All employees with any interaction with Oliance included as our patients, even if the employee used another primary care provider (which is possible in some of the plan designs among cleants). All claims incurred after any interaction with Oliance included, regardless of employee's intent to use Oliance as their primary care provider. All non-primary care provider visits included under "specialist" category (such as physical therapy, acciprorture, etc.)

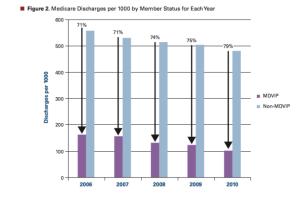
Population: Eligible members in employer-sponsored health plan; Employees only, to remove confounding factors from differences in dependent benefits structures and participation variances among clients.

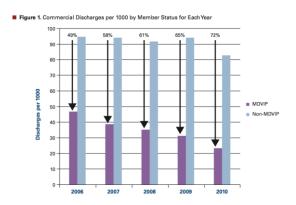
Saving Money with DPC

- Of Union County's 2,000 covered lives, 40% are DPC participants, while the remaining 60% are signed up with the CDHP.
- DPC participants incur 38% less in medical expenses than CDHP participants, yielding annual savings of \$1,408,089.
- DPC participants incur 37% less in prescription expenses compared to CDHP participants, yielding annual savings of \$269,680.
- DPC participants spend 46% less out of pocket for prescription and medical expenses than CDHP patients, a \$333,639 annual savings.
- 73 percent of DPC participants report significant improvement in their overall health since electing the DPC option.

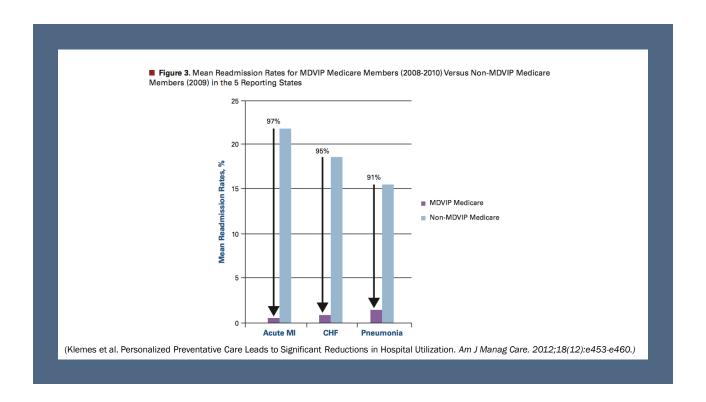
"The DPC model goes beyond *reforming* our nation's health care system. It's blazing a trail to effectively *transform* it."

(Forbes.com, July 19, 2016)





(Klemes et al. Personalized Preventative Care Leads to Significant Reductions in Hospital Utilization. Am J Manag Care. 2012;18(12):e453-e460.)







	Monthly Fee Per Patient							
		<u>\$40</u>	<u>\$50</u>	<u>\$60</u>	<u>\$70</u>	<u>\$80</u>	<u>\$90</u>	<u>\$100</u>
'n	300	\$144,000	\$180,000	\$216,000	\$252,000	\$288,000	\$324,000	\$360,000
Patients	400	\$192,000	\$240,000	\$288,000	\$336,000	\$384,000	\$432,000	\$480,000
<u>ē</u> .	500	\$240,000	\$300,000	\$360,000	\$420,000	\$480,000	\$540,000	\$600,000
at	600	\$288,000	\$360,000	\$432,000	\$504,000	\$576,000	\$648,000	\$720,000
	700	\$336,000	\$420,000	\$504,000	\$588,000	\$672,000	\$756,000	\$840,000
#	800	\$384,000	\$480,000	\$576,000	\$672,000	\$768,000	\$864,000	\$960,000
ā	900	\$432,000	\$540,000	\$648,000	\$756,000	\$864,000	\$972,000	\$1,080,000
Total	1000	\$480,000	\$600,000	\$720,000	\$840,000	\$960,000	\$1,080,000	\$1,200,000
	1100	\$528,000	\$660,000	\$792,000	\$924,000	\$1,056,000	\$1,188,000	\$1,320,000
	1200	\$576,000	\$720,000	\$864,000	\$1,008,000	\$1,152,000	\$1,296,000	\$1,440,000
	1300	\$624,000	\$780,000	\$936,000	\$1,092,000	\$1,248,000	\$1,404,000	\$1,560,000

Mean DPC clinic monthly fee in 2015 was \$77

Days worked/wk	Hours worked/day	Average Visit Time	Visits Per Day	Total Available Visits (46wk)	Patient Volume (4 visit/yr)
5	7	30 min	14	3220	805
5	7	45 min	12	2760	690
5	7	60 min	7	1610	402.5
5	7	90 min	6	1380	345
5	8	30 min	16	3680	920
5	8	60 min	8	1840	460
5	8	90 min	6	1380	345
5	7	15 min	28	6440	1610

My Start-Up Expenses

approx. \$19,000

Form the PA/PLLC	Patient/Employer Contracts	
Exam table (stirrups)	Office/Medical Supplies	
Office furniture	Logo Design	
Scale	Marketing Materials	
EKG	Disposable Procedure Kits	
Laptop	Clinic Medications	
Printer/Fax/Scanner All-In-One	Prescription Pads	
TV	Fridge	
Kid Playroom Toys/Furniture	Build-out (sink/cabinets)	

Monthly Overhead

\$3,800

	Monthly Expense		Monthly Expense
EMR	\$257	Malpractice	\$112
Internet/Phone	\$125	Business Insurance	\$67
Spruce (texting app)	\$24	TxWorkForceComm	\$65
Accounting	\$200	General Supplies	\$100
RubiconMD	\$150	Processing Fees	\$130 (varies)
Rent	\$2019	Advertising	\$120
Misc.	\$250	Website/Tech	\$23
Electricity	\$200	Salaries (Doc/Staff)	\$0
Cell	\$75		

Don't forget to do your home budget too!

I am not a lawyer and nothing I say should be construed as legal advice.

DPC and the Affordable Care Act

Sec. 10104. Amendments to Subtitle D

(3) TREATMENT OF QUALIFIED DIRECT PRIMARY CARE MEDICAL HOME PLANS – The Secretary of Health and Human Services shall permit a qualified health plan to provide coverage through a qualified direct primary care medical home plan that meets criteria established by the Secretary, so long as the qualified health plan meets all requirements that are otherwise applicable and the services covered by the medical home plan are coordinated with the entity offering the quality health plan.

(PPACA, Pub. L. No. 11-148, 124 Stat. 199, § 10104.)

Federal HHS Definition of DPC

76 Fed. Reg 41900 (July 15, 2011) (amending section 1301 (a)(3) of the Affordable Care Act

A "Direct Primary Care Medical Home" plan is defined as "an arrangement where a fee is paid by an individual, or on behalf of an individual, directly to a medical home for primary care services"

(www.dpcfrontier.com, Jan 8, 2017)

Enhancing Direct-to-Patient Relationships
HHS is committed to reducing regulatory burdens
facing medical professionals, especially those serving in
rural areas. To achieve this goal, HHS continues to look
for ways to improve or eliminate regulations that
impede the ability of medical professionals to provide
the best possible care to their patients. HHS also
believes that health care providers are a valuable
resource whose input and ideas are essential to a
positive health care reform effort. HHS also is
committed to an open and transparent process for
developing new voluntary payment models that
providers can participate in. Finally, HHS has
established various avenues of technical assistance to

help clinicians be successful in providing efficient, high-quality care to their patients.

Achieving the President's goals to reform Medicaid will require providing States with more flexibility to improve healthcare delivery to meet the needs of their unique populations. Direct Primary Care practices, in which physicians offer primary care services to patients at a set price, generally without payer or insurer involvement, are a mechanism to improve physician-patient relationships. Some State Medicaid programs are already testing this innovative care delivery model. HHS will explore opportunities for States and providers to further expand Direct Primary Care, which will support improved health outcomes for Medicaid populations.

(HHS 2017 Budget)

IRS Tax Treatment of DPC

- While ACA and many states contain language expressly stating that DPC is NOT insurance, the IRS continues to maintain the argument that DPC is a type of "gap" insurance
- HSA is considered a "gap" product, and you cannot have another similar product (DPC per IRS but not the ACA)
 - Legislators have asked the IRS to update section 223(c) of the Internal Revenue Code based on ACA specifically stating DPC was not an insurance plan and it should be recognized as a "qualified medical expense"
 - http://media.wix.com/ugd/677d54_d6cf9ad6556a4e99b73123d735f7aa25.pdf
- Bipartisan bills SB 1358 and HR 365 to resolve IRS issue

(www.dpcfrontier.com, Jan 8, 2017)

Opting out of Medicare

- When NOT opted out
 - All membership charges are for "non-covered services"
 - Constantly evolving, monitor Medicare's schedule of services closely
 - Talk to your legal counsel
- When opted out
 - Patient signs opted out waiver, can then bill them your free directly
 - How to do this is a lecture in itself
 - http://aapsonline.org/opting-out-of-medicare-a-guide-for-physicians/
 - With MACRA, as of 6/17/15 the opt out is permanent until the physician revokes the opt out
 - Can revoke at any time, but is on 2yr intervals (previously you had to re-opt out every 2yrs)
 - Your opt out automatically renews every 2 years until you revoke it

Patient's Right of Refusal

- Medicare Beneficiary Right of Refusal
 - A beneficiary refuses, of his/her own free will, to authorize submission of a bill to Medicare. In such a case, the Medicare provider is not required to submit a claim for the covered services and may accept an out of pocket payment for the service. Limits apply.
 - Federal Register/ Vol. 78, No. 17, 5626-5630/Fri, Jan 25, 2013
 - Medicare patient must agree:
 - No compulsion to enter into cash transaction
 - Provider would otherwise bill Medicare
 - Agreement is not a "Private Contract" and provider may continue to bill Medicare for services
 - Medicare allows cash discounts proportional to savings in

Patient's Right of Refusal

- Private Insurance Patient
 - HITECH-HIPAA Omnibus Rule, Sept 23, 2013
 - Allows Right to restrict disclosure
 - Patient has firm right to demand that a healthcare provider not disclose the patient's protected health information to patient's health plan
 - Patient must make a Request to Restrict disclosure
 - Disclosure is to a health plan for payment or healthcare operations
 - Disclosure is not required by law, and
 - Patient (or someone on their behalf) has paid in full out of pocket
 - Individual can use FSA or HSA to pay for the healthcare items or services they wish to restrict from another plan

Q1. What type of practice does not bill insurance as method of payment?

- A. Concierge Medicine
- B. Direct Primary Care
- C. Urgent Care
- D. Fee for Service Clinic
- E. Shared Savings Clinics

Q2. What law allows a patient to refuse to use their private insurance?

- A. HITECH-HIPAA Omnibus Rule
- B. The Century Cures Act
- C. Bill H.R. 365
- D. The Affordable Care Act
- E. None of the above, you have to use your insurance

Q3. Can a participating Medicare provider accept cash payments from a Medicare beneficiary?

- A. Yes, always
- B. Never
- C. Only if patient signs a right of refusal
- D. One-time
- E. Unsure

Q4. In what setting can you moonlight and see Medicare patients and bill Medicare if you've opted out?

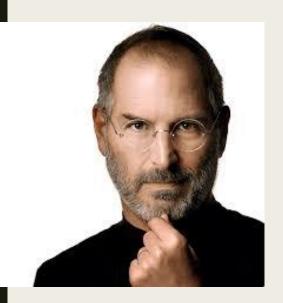
- A. Urgent Care/Emergency Room
- B. Private Clinic
- C. Direct Primary Care Clinic
- D. Hospital Setting
- E. Pain Management Clinic

Q5. What percentage of Americans report less than \$1,000 in their savings?

- A. 20%
- B. 40%
- C. 55%
- D. 70%
- E. 90%

"It's more fun to be a pirate than to join the Navy."

-Steve Jobs



Further Resources

- www.dpcfrontier.com
- www.iamdirectcare.com
- https://d4pcfoundation.org
- www.dpcare.org
- "Catastrophic Care" by David Goldhill
- ReasonTV DPC Interview
 - https://www.youtube.com/watch?v=6-Vqjo2S1us&t=22s